

# moonula

## Complaint / Return Form

First name \_\_\_\_\_ Last name \_\_\_\_\_

Date \_\_\_\_\_ Address \_\_\_\_\_

E-mail address \_\_\_\_\_ Telephone \_\_\_\_\_

Bank account number (cashback possible only to the Customer's bank account number)

### I submit a COMPLAINT about the product

Order number \_\_\_\_\_ The date the order was placed \_\_\_\_\_

Concerning the product \_\_\_\_\_

Description of the complaint reason \_\_\_\_\_

Complaint request (mark x as appropriate):

Repair       Refund of price       Discount on paid price       Discount for next order

I declare that I acknowledge the terms of the complaint of the goods specified in the Store Regulations.

Date and signature \_\_\_\_\_

### I submit the RETURN of goods (withdrawal from the contract)

Order number \_\_\_\_\_ The date the order was placed \_\_\_\_\_

Concerning the product \_\_\_\_\_

Ilość \_\_\_\_\_ Quantity Price \_\_\_\_\_

Description of the reason for the return \_\_\_\_\_

I declare that I have acknowledged the terms of returning the goods specified in the Store Regulations.

Date and signature \_\_\_\_\_